

## CUSTOMER STORY

"Vinchin's fast backup and recovery speeds, along with its efficient data management and flexible backup strategies, have significantly improved our data protection and operational efficiency. With Vinchin, we now have the reliability and peace of mind we need to ensure that our critical systems and data are always secure and quickly recoverable. It's truly an invaluable asset to our IT infrastructure."

> Equipo de Sistemas Parque de la Costa

## **Business Challenge**

Parque de la Costa is one of Argentina's premier amusement parks, situated in Tigre, a picturesque town in the Buenos Aires Province. Established in 1997, the park spans over 14 hectares and offers an array of thrilling rides, including roller coasters, water rides, and family-friendly attractions. Parque de la Costa is a vibrant destination, blending excitement, adventure, and entertainment, making it a must-visit spot for both locals and tourists.

As a large-scale amusement facility, Parque de la Costa needs to manage a large amount of data and applications to ensure the smooth operation of daily operations, including ticket sales systems, CRM, employee management systems, financial management systems, and monitoring and maintenance records of amusement facilities. The use of the VMware platform enables them to effectively cope with peak traffic and ensure that the system can operate normally under any circumstances. But they also face some challenges in actual business operations.

Parque de la Costa, amid business growth and rising visitor numbers, faces escalating data volumes, encompassing visitor, operational, and maintenance records. Current backup methods struggle with this data scale, risking system downtime and data loss, both detrimental to visitor experience and company standing. Slow data recovery from the existing system exacerbates operational disruptions. Consequently, the park urgently requires an advanced backup solution to safeguard continuous operations and data integrity.

## Vinchin Solution

Vinchin Backup & Recovery provides Parque de la Costa with a comprehensive solution to effectively address the backup and recovery challenges encountered in their daily operations.

It utilizes advanced deduplication technology and compression algorithms, significantly reducing the storage space required for backup data and accelerating the backup and recovery process, which allows Parque de la Costa to complete data backups within short time windows and quickly restore critical business applications in the event of data loss or system failure, minimizing business interruption.

Vinchin supports multiple backup strategies, including full, incremental, and differential backups, and can flexibly adjust backup plans according to different business needs and operational time windows. This flexibility allows Parque de la Costa to ensure critical data is backed up and protected without affecting daily operations.

Also, Vinchin's backup solution is highly available and reliable, supporting various recovery modes including instant recovery and offsite recovery, ensuring stable backup and recovery services under all circumstances. By setting up offsite backups and disaster recovery plans, Parque de la Costa can quickly restore operations in the event of an emergency, minimizing the risk of data loss and business interruption.



Question? Need support? Tel: +86-135-5029-3426 | Email: sales@vinchin.com