

# CUSTOMER STORY

“Vinchin Backup & Recovery provides us an easy access to efficient Hyper-V protection. Without any special training, we can easily get a backup job up running in minutes. That’s the kind of backup solution we want that can play a strong support role to guard our mission-critical data, helping us respond to customers’ product demands at ease.”

**RASA**  
TEKSTİL  
Manufacturing  
Hyper-V

**İlyas BAŞOĞLU**  
Rasa Tekstil

## Business Challenge

Rasa Tekstil was established in Istanbul, Turkey in 1993. It started with the production of high quality double mercerized polo shirts for major European brands. In the process, it expanded its product range and specialized in all kinds of men's and partly women's wear made of knitted fabrics. Today, it continues to meet the demands of its customers with the excitement of the first day with its talented and experienced team from design to fabric and garment production in its factories in Istanbul and Anatolia.

Rasa Tekstil has Hyper-V VMs in the IT environment to run file servers, customer relationship management software and other application servers for day-to-day business operations, and save critical data that links to the textile production processes. Maintaining the safety of these servers and applications is important for the company to provide customers with high-quality products in time.

When the company first started to virtualize servers on Hyper-V, an old backup solution had been deployed to help them process regular backups. “We initially used it for backing up a small number of Hyper-V VMs, and an individual agent was required to be installed on each host. It was enough for basic protection at that time when we still had most parts of applications on physical servers, but as we gradually migrated data to the virtual platform, the management of agent-based VM backup seemed to become more and more difficult.” Says İlyas. That’s when Rasa Tekstil realized that they need a more convenient alternative.

## Vinchin Solution

Rasa Teksti wanted a user-friendly backup solution with efficient support, which also centralizes the management of all the Hyper-V backup jobs. After trying Vinchin Backup & Recovery, they found the product fit the bill and offers more than reliable and easy-to-manage VM backup.

Vinchin Backup & Recovery performs automated, agentless backup to protect the company’s Hyper-V environment. “We can easily add any Hyper-V VM into the backup infrastructure. In the past we had to pay much attention on the agent maintenance to guarantee the performance of the backup software, with Vinchin it is no longer a problem.” Says İlyas. The company now uses Vinchin Backup & Recovery to run daily Vinchin SpeedKit (Resilient Change Tracking alternative technique) driven incremental backups and weekly full backup for major Hyper-V protection. Also, with authorized hosts all being connected to one single web-based console, the company can now centrally manage and monitor created all backup jobs at ease.

To maximize the utilization rate of backup storage, Vinchin Backup & Recovery also provides data compression feature to reduce the size of a single backup by 50%, and combine with advanced Vinchin Deduplication and BitDetector, only valid and unique data blocks remain in Rasa Teksti’s backup depository. “It makes no single difference on the integrity of valuable data but has helped significantly save backup storage. Very useful.” Says İlyas.

As Rasa Teksti usually implements Hyper-V backups during non-business hours, it’s important for the IT team to always keep updated with the job running process in case a job fails which might lead to critical data loss at different extend. “Vinchin Backup & Recovery will automatically send notification e-mails and job alerts to inform us of a job’s running status most in time, making backup administration much easier.” Says İlyas.

## >>>> Result

Vinchin Backup & Recovery provides Rasa Teksti with agentless, centrally-managed, and user-friendly Hyper-V protection functionalities to secure critical business data, saving both IT administration time and backup software maintenance cost. “Vinchin Backup & Recovery protects our Hyper-V environment with reliability and ease. Thanks to its help, we can now spend much less time when it comes to backup job configurations and management.” Says İlyas.

Question? Need support?

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