

CUSTOMER STORY

“Vinchin Backup & Recovery lives up to our expectation to offer us complete and fast XenServer protection without sacrificing the concept of simple management. High-quality financial services can’t stand alone without the constant support from an excellent data security plan, and we trust Vinchin because it has fully shown the capability to be the best assistant for our day-to-day IT operations.”

PROCOB
Financial Services
XenServer

ICT Manager
Procob

Business Challenge

Procob owns IT systems with ease of use and high availability in the data center that relies on XenServer to constantly help make right decisions in the areas of credit and fraud prevention. “We started to develop our online service system under the support of virtualization years ago. What it offers is the sense of greater scalability with more freedom allowing us to extend the ideas and functionalities.” Says the ICT Manager from Procob HQ. Other than that, major file servers are also virtualized on XenServer VMs for easier management and maintenance.

Growing with the scale of Procob’s business across Brazil, customer data is also accumulating through day-to-day service delivery. “For a financial services provider, it’s always high-level security and privacy that count to win the trust from customers.” Says ICT Manager, “That’s why backup is always considered as one of the top priorities by us to make sure everything is on the right track.”

The legacy XenServer backup solution Procob does own the capability of protecting their important files and information from harm, however, the software operations and maintenance took the IT team too much time. “The controlling panel is quite hard to understand and find what we need at first sight, to be frank,” says ICT Manager, “and it took us quite a bit of time to get used to the job configs and things like that.” After finally getting tired of what hinders the IT team from enjoying real time-saving data protection, they decided to make a change.

Vinchin Solution

In the past, the IT team of Procob was given very limited options when configuring the backup job, including available strategies for data size reduction, data retention, and data transport. But with Vinchin Backup & Recovery, they have access to unlock more features to setup a preferred VM backup job with higher flexibility.

Now, for virtual machines running different types of workloads, they implement a backup schedule that suits each most, along with techniques like Vinchin SpeedKit, and Data Deduplication & Compression that empower faster backup speed. “So basically SpeedKit is the other choice when CBT is absent for some of the old XenServer versions,” says ICT Manager, “and just a simple click it can be enabled. And deduplication is another advanced feature available to reduce data size besides regular compression, very useful.” After renewing Vinchin Backup & Recovery to the latest version, the start time of both new and old backup jobs can also be better planned through backup window indicator.

To keep high availability of online services is crucial to Procob, and Vinchin Backup & Recovery supports the IT team to give qualified service guarantees even under sudden disruptions with Instant Restore. Using VM backups stored in the anti-ransomware storage, interrupted services can be immediately recovered in a very short time, usually within a minute. “This kind of feature is exactly what we want for consistent business operations.” Says ICT Manager, “Compared with the previous solution we had, the Instant Restore in Vinchin Backup & Recovery is the one that really deserves its name.”

>>>> Result

Procob makes an overall data protection plan for their mission-critical XenServer VMs in the data center using Vinchin Backup & Recovery. Backup jobs with preferred schedules and advanced settings are reasonably arranged for virtual machines taking different IT responsibilities. “We manage to do more with less on backups and recoveries with the software. From installation, management, to version update, things have always been easy and plain.” Says ICT Manager.

Question? Need support?

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