

CUSTOMER STORY

“Vinchin Backup & Recovery matches our vision of Prioritize Simplicity over Complexity by offering us intuitive and highly workable XCP-ng protection features, and that’s the biggest reason why we eventually trust them to help us deliver great IT solutions at ease.”

Julien BABOT,
Information Director
JYC Informatique



Business Challenge

Headquartered in Lyon, France, JYC Informatique is a construction-company-focused IT solution provider with over 30 years of experience in the industry. Holding the mission to offer “High-Added Value” management software, JYC has succeeded in implementing its edgy, simple, and efficient project management solution for 200+ partner clients throughout France and neighboring countries.

JYC builds up an XCP-ng environment and lets it take over the responsibility to run some of the company’s projects, where software development applications and programming tools live to store and optimize the professional team’s innovative ideas that come from their heads.

The IT team of JYC previously deployed a traditional backup solution that mostly relies on command lines, which makes backups and restores a bit time-consuming, with higher uncertainty added as well. “Say, if a backup job fails, it takes time for us to troubleshoot, and the integrity of data is hard to guarantee.” Says Julien, “And there comes the restore issue too. Besides cumbersome full VM restore, we had no other choice.”

In order to enjoy lighter, more assuring day-to-day IT operations, JYC team decided to take off the heavy loads on VM backup, and have a more flexible solution to do the right thing. “We thought it was time to make a change, and an easy-to-handle tool with streamline workflow is what we want most.” Says Julien.

Vinchin Solution

Julien and his team put their testing lab into use right after they got the trial license of Vinchin Backup & Recovery, intending to see its real performance more in depth. “I have to say what we got was really amazing.” Says Julien, “It only takes very simple steps to add all of our XCP-ng VMs into the backup infrastructure. So as the backup task configurations. Everything is so easy to understand, and all you have to do is wait for the job success email after the automated transmission process.”

JYC now uses Vinchin Backup & Recovery to set up VM backup schedules that suit their working preference most. For most of the VMs, they chose to do weekly full backups and daily incremental backups during non-business hours. “We also enable CBT for incremental backups easily without extra plugin needed, very useful and convenient.” Says Julien. Combined with data reduction features including Deduplication and Compression, the average time for a single backup job has been reduced by multiple times.

Besides well-scheduled automated VM backup, Vinchin Backup & Recovery also brings other surprises to JYC with restore features that perform the same efficiency and flexibility. “The solution provides more choices for us for data recoveries. We especially gain benefits from the file-level restore. To repair a tiny error in the VM, we can easily retrieve the right files from existing backup data stored in the software,” says Julien, “no need to wait for the draining full restore anymore.”

>>>> Result

JYC sets XCP-ng VM protection plans straight with the automated, efficient, and easy-to-configure backup features that Vinchin Backup & Recovery offers. Along with advanced CBT, Data Deduplication, and Data Compression, VM backup speed has been greatly improved. File-level Granular Restore also helps the team easily fix light file issues. Now, the whole development team of the company can better integrate the innovative ideas into their core products, without worrying about internal data loss or error issues.

Question? Need support?

Tel : +86-135-5029-3426 | Email: sales@vinchin.com